

# Zello walkie-talkie app

## So what is Zello?

Zello is a **free** push-to-talk application for smartphones, tablets, and PCs. It's lightweight, easy to use and extremely fast. Better yet, it's free and will remain free for personal use.

It is an application (<https://zello.com/app>) that can be used on smartphones, tablets and Window PCs (Mac PCs not available at present). The application doesn't use your voice or SMS credits but sends voice using your data connection. The app uses **~110kB per minute** talking, and **~20kB per hour** when idle. Please be aware that your service provider will charge you for the data you use.

In the Simon's Town Precinct, the South African Police Services (SAPS) and the Community Police Forum (CPF) are in the process of encouraging ALL residents in the Simon's Town Precinct to join the dedicated Simons Town NHW Zello channel.

Why? There has been much talk recently in newly formed and established Neighbourhood Watches to encourage the use of hand-held radios by residents in their areas. These hand-held radios costs on average between R 900- R1100 per set and require a dedicated radio channel.

Almost everyone today has some kind of smartphone on which apps can be downloaded. Using the Zello app is a cost-effective initiative for Neighbourhood Watches to grow the communication within their own watch (with a dedicated channel for their area, e.g. Welcome Glen NHW).

Having a dedicated channel for the whole of the Simon's Town Precinct allows many more people to connect in the event of a disaster and/or crime incident.

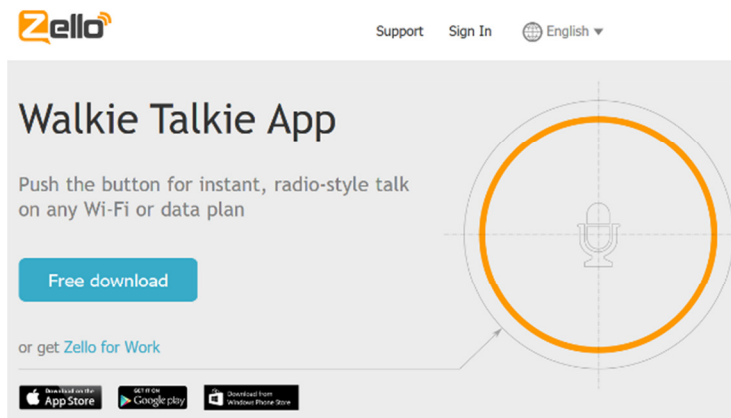
In the past month the Simons Town NHW channel (please note there is no apostrophe s) has been up and running and it has already proved its worth by the collaboration of SAPS and the community in preventing crime.

Below is a step by step overview on how to join Zello using your Windows PC. To download the app free on your smartphone, please see below.

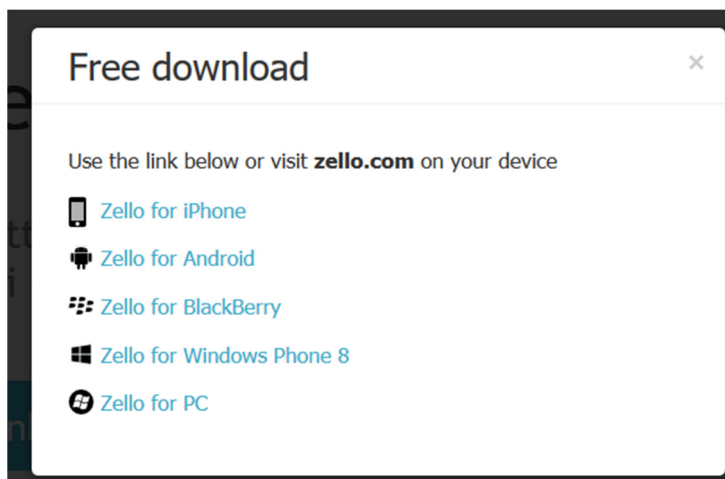
## Opening a Zello account

Go to [www.zello.com](http://www.zello.com)

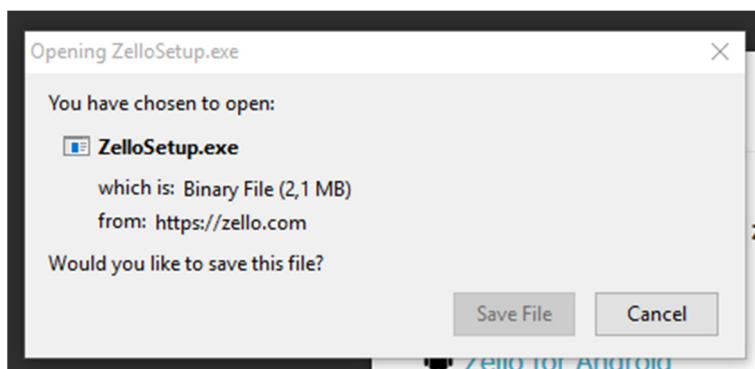
Click on Free Download Button



Choose Zello for PC



The ZelloSetup.exe window opens

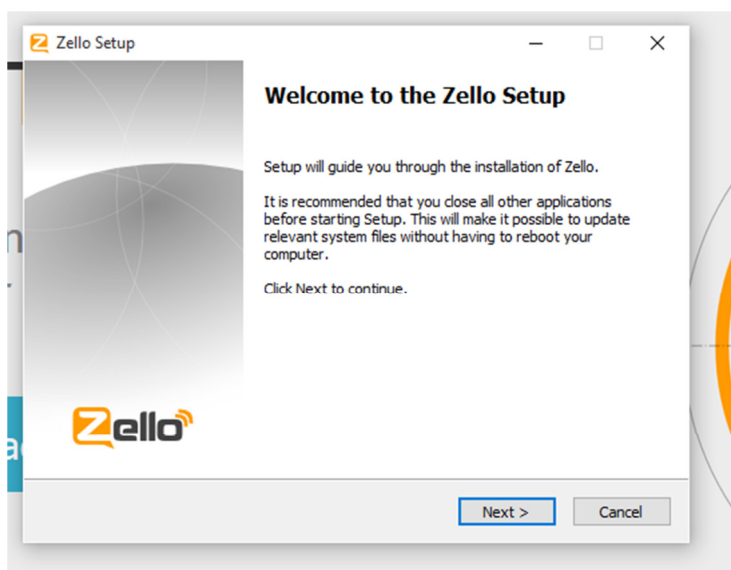


Click on Save File

Go to Open Downloads (image shown is Mozilla Firefox) and click on the Zello.exe file to install Zello on your PC

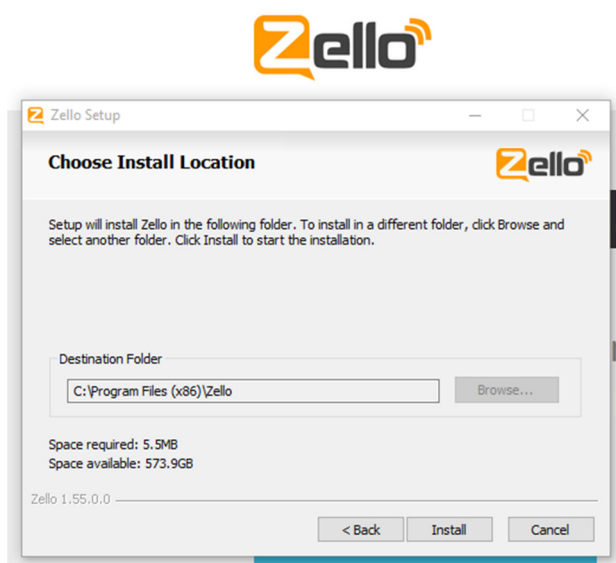


The Welcome to the Zello Setup screen opens



Click on Next

Click on I Agree on the License Agreement screen (after you have read it)



Change the Install location if you want, otherwise click on Install button

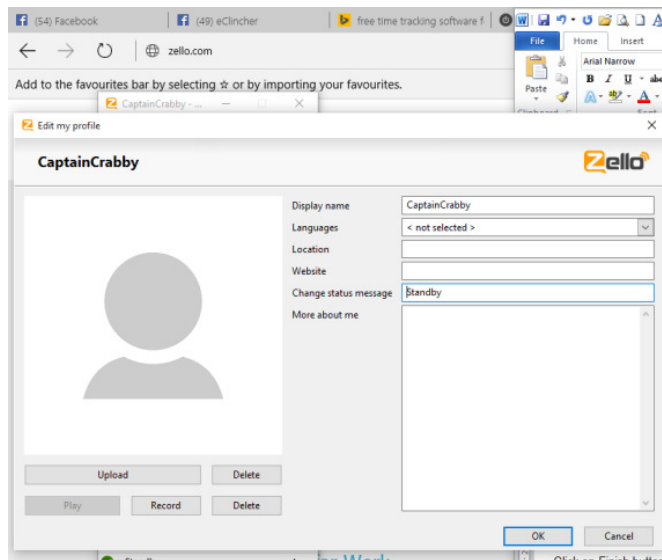


Click on Finish button once the Completing the Zello Setup screen appears

If you don't have a Zello account, the Create account screen appears

A screenshot of the Zello Sign Up Wizard window. The title bar says 'Sign Up Wizard'. The main content area has the heading 'Create account' and the Zello logo. There are four input fields: 'Username \*', 'Password \*', 'Confirm password \*', and 'Email address \*'. The 'Username \*' field has a 'Check availability' button next to it. Below the 'Password \*' field, it says 'Minimum four characters'. Below the 'Email address \*' field, it says 'Email is used to reset your password in case you forget it.' At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Cancel' button is highlighted with a blue border.

Complete the fields and click on Next and the User screen appears  
Next click on Status

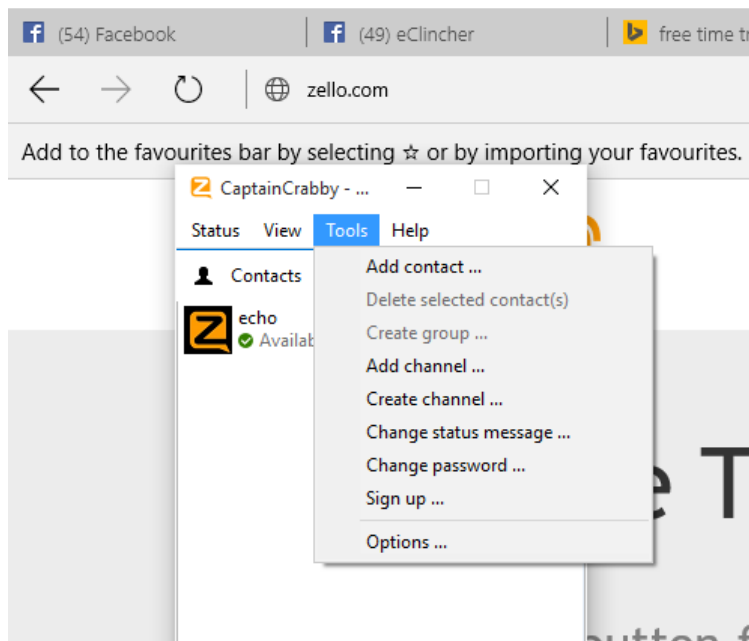


Complete all the fields, and change your Display name to your own. Without doing this, you will not be accepted on the Simons Town NHW channel.

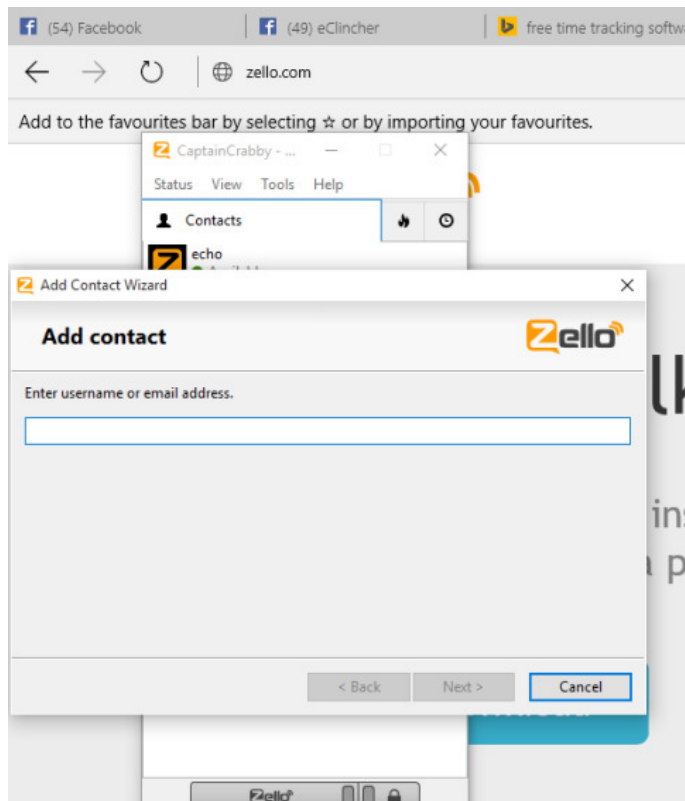
Upload an image (your choice)

Click OK

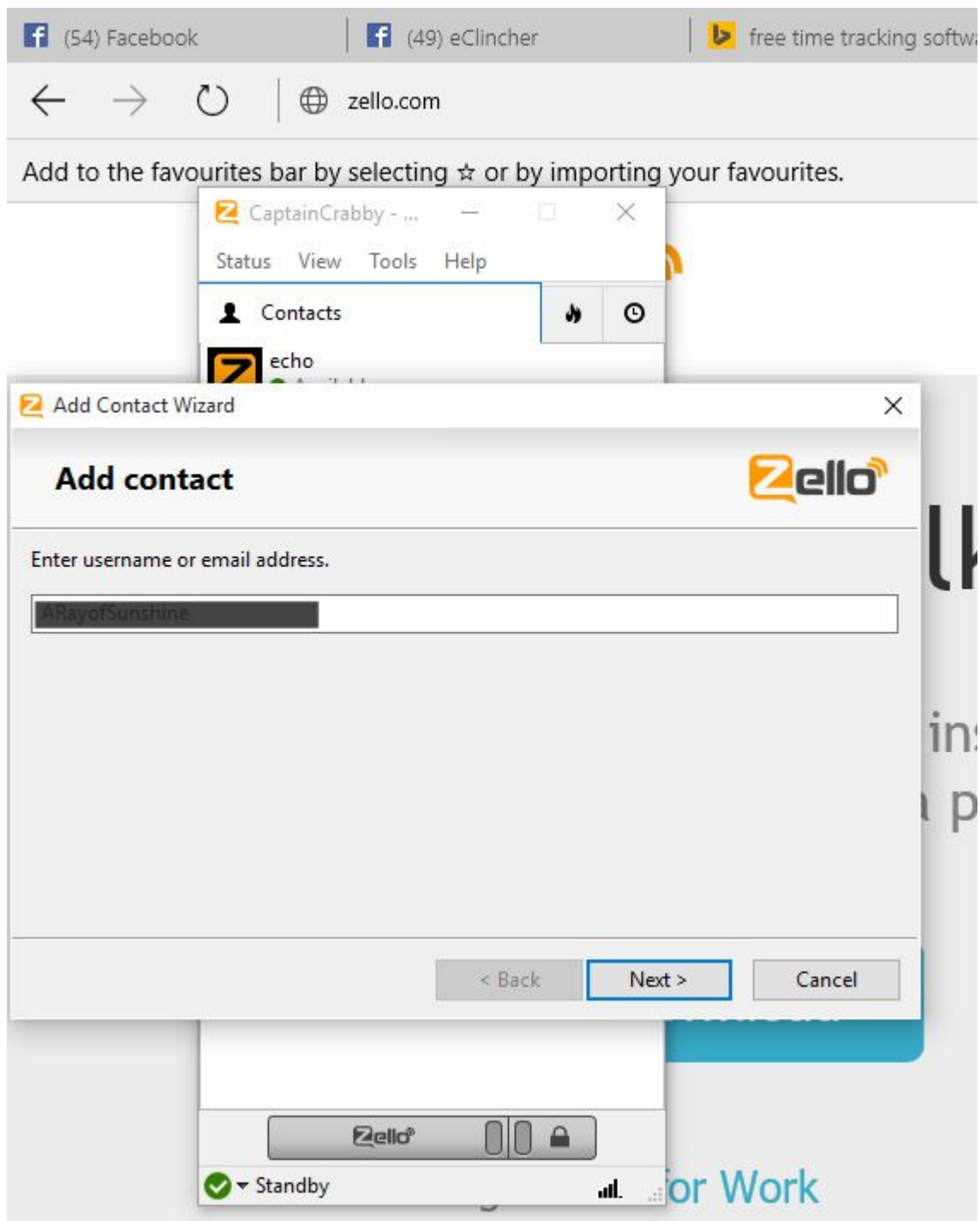
Next click on Tools



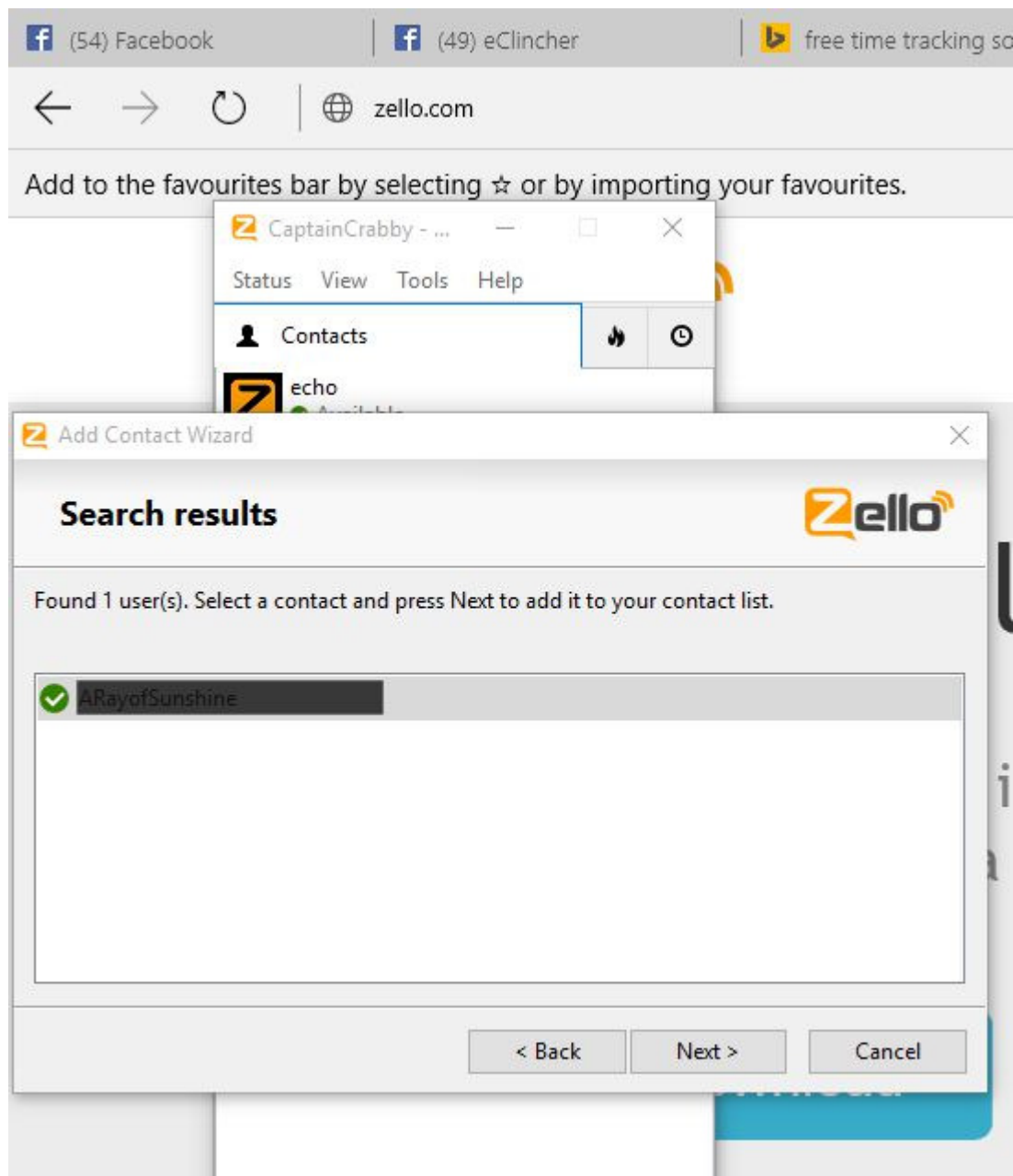
And then on Add contact, which will bring up the below screen.



Enter the username (if known) or e-mail address of the person you would like to connect to

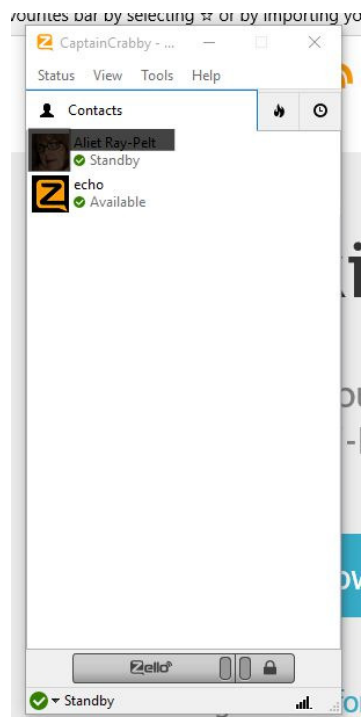


Click on Next

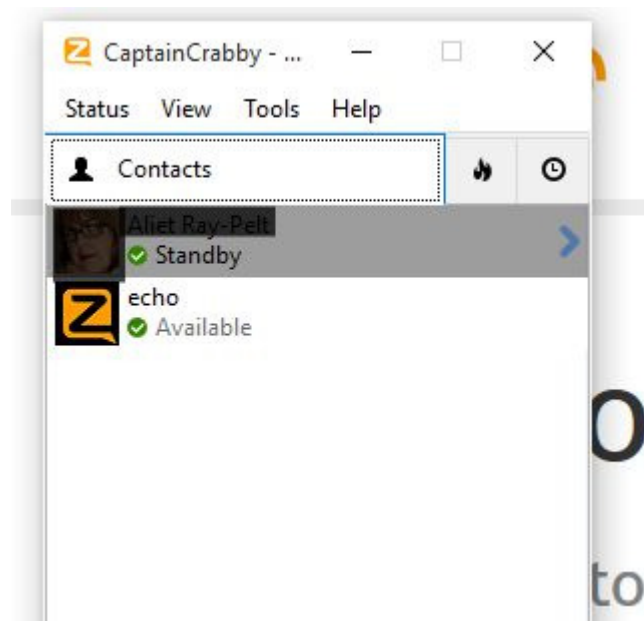


Click on Next once the contact appears on the screen with a green circle and white check in front of the username.  
Click on Next and then on Finish if you do not wish to connect to any other contacts.





The contact you have requested to connect to needs to accept your invitation before either of you can speak using Zello.



And that's it

### **Connecting to a Channel**

To connect to a channel click on Tools again and choose Add Channel

Click on Next

Choose the channel you wish to connect with and click on Finish

Most channels will require a password, which the moderator will e-mail/WhatsApp/SMS to you, for you to be accepted by the channel. The Simons Town NHW channel requires you to be a registered member of your local Neighbourhood Watch before you will be accepted.

Zello can be used on an iPhone, Android or Blackberry. Please click on the Free Download button on <https://zello.com/home> and choose the device you use for instructions.

If you have any further questions with regard to using Zello, please click this link

<http://support.zello.com/forums/20559182-Using-Zello>

[How Much Data Bandwidth Does the Zello App Use](#)

[iPhone App Quick Start Guide](#)

[Android App Quick Start Guide](#)

[Blackberry App Quick Start Guide](#)